

Payment Guidelines



Kaleidoscope is a small, independent, non-profit organisation that relies on client payments, donations, and funding to continue providing support.

It is our policy to never turn a client away because of inability to pay towards the cost of our services. Those who are able to pay for their own sessions are also supporting us to be able to keep our affordable service running.

Please refer to the guidelines below to help you work out a weekly payment that is appropriate to your own circumstances. We appreciate that every individual is different and what is affordable to you will depend on your unique situation. If you have any concerns or questions about payment, please discuss this with your counsellor.

| Income | Payment per Session |
|-----------------|---------------------|
| Unwaged | £5 - £10 |
| £5000 - £10000 | £10 - £20 |
| £10000 - £15000 | £15 - £30 |
| £15000 - £25000 | £25 - £45 |
| Over £25000 | £45 - £60 |

We know that income on its own is not an indicator of how much one may be able to pay and so have also included some other guidelines to encourage you to reflect on what you can personally afford.

| Circumstances | Payment per Session |
|--|---------------------|
| I struggle to meet basic needs including food, housing, and transportation. I have no or very little expendable income for things like eating out, concerts, cinema, new clothes or books etc. | £5 - £10 |
| I am employed and sometimes stress about meeting basic needs though am able to achieve them. I can afford public transport and taxis. I have some expendable income at certain times throughout the month or year. | £10 - £30 |
| I am comfortably able to meet all of my basic needs. I can afford public transport and / or have access to my own car. I have my own expendable income and am able to buy new items when I need or want them. | £30 - £60 |